



Charlie Crist
Governor

Ana M. Viamonte Ros, M.D., M.P.H.
State Surgeon General

March 17, 2008

Home Owner
ADDRESS
City, FL

Re: Septic System Contractor Complaint #

Dear Mr. or Ms. Home Owner:

The letter is in response to the above-referenced septic tank contractor complaint.

Our investigation into the complaint has determined that the tank has changed its shape since being put into use. Our understanding is that you were made aware of this defect by your septic tank contractor during regular maintenance.

This change in the structure of the tank takes it out of compliance with the requirements of the Florida Administrative Code. It is not certain whether the defect is the result of faulty manufacture or improper installation. Attempts to resettle or reform the tank will require a permit from the Department.

However, it is also noted there has been no hydraulic failure to the system and no exposure to the public. The Department at this point is finding only that the system is out of compliance with regards to tank manufacturing specifications, and is therefore closing the case without further action. The Department reserves the right to reopen this matter should the condition or situation deteriorate.

Although the Department is not pursuing this case any further at this time, you may still have some legal course of action under the warranty provisions of the contracts related to your system installation or repair. The Department is not able to offer advice or counsel in this regard.

Very truly yours,

Timothy Mayer, RS, MPH
Environmental Administrator

Daniel O. Haight, MD
Director

POLK COUNTY HEALTH DEPARTMENT

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